

**From:** DPA EIS Helpdesk  
**Sent:** Thursday, October 02, 2003 11:47 AM  
**To:** CMS Users  
**Subject:** CMS Down

Broadcast to All DPA Statewide Staff and All DPA State Associates

from Systems Operations

EIS and CMS are Down

We have been advised that EIS and CMS are down. The Data Center is working on the problem and estimates the system will be back up in approximately 30 minutes. We will notify you as soon as the situation is resolved.

The Help Desk